



# Quest<sup>®</sup> MissionControl

## Complete Operations Management for Microsoft Identity Lifecycle Manager

### The Challenge

When built on a solid foundation of business goals, identity management can provide organizations of any size with tremendous cost savings, enhanced service and communications, and enterprise-wide security and compliance with government and industry regulations such as Sarbanes-Oxley (SOX), Payment Card Industry (PCI) and International Standards Organization (ISO).

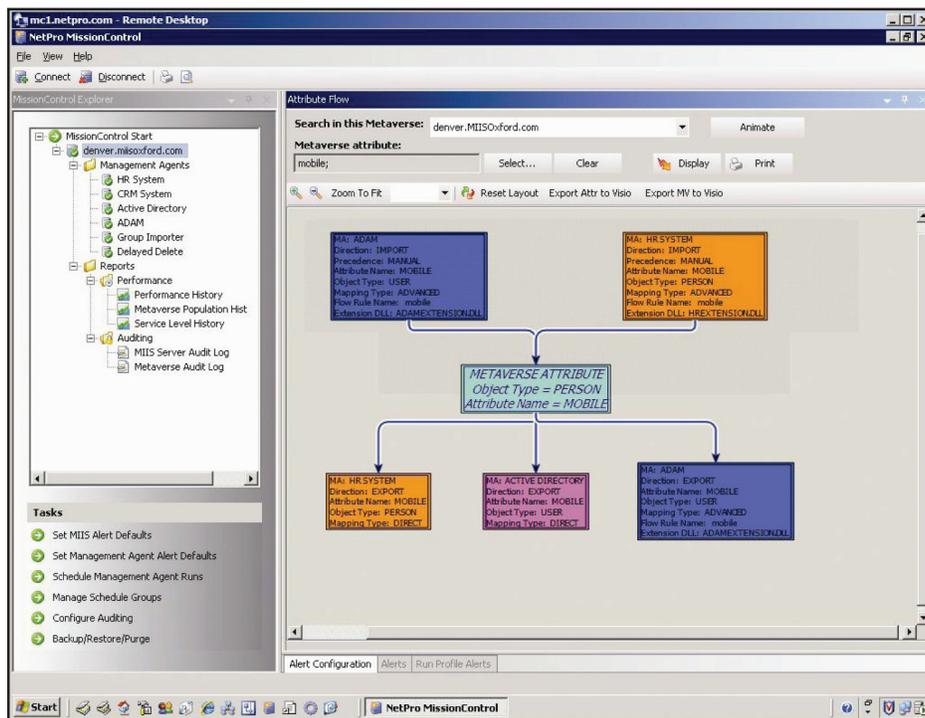
Microsoft Identity Lifecycle Manager 2007 (ILM) enables IT organizations to reduce the cost of identity management by providing a single view of a user's identity across the heterogeneous enterprise. But with the vast power of ILM comes the complex challenge of managing it. With proper control and auditing procedures in place, your Identity Lifecycle Manager environment can be controlled, enhancing user productivity, network security and regulatory compliance.

### The Solution

MissionControl brings total control to the ILM environment with unprecedented auditing and operations management capability. Using a graphical presentation of ILM, MissionControl allows administrators to proactively troubleshoot and diagnose issues with servers, management agents and connected databases in only a few clicks. It delivers on-demand service level reports for capacity planning, baselining and management reporting. And it provides exceptional visibility and drives security with proactive, 24x7 monitoring and alerting on ILM health.

### Key Features

- **New!** Business Intelligence offers never before seen trending and details on key data for peak ILM performance and sharper business decisions.
- **New!** Compatibility with ILM v1 (MIIS SP2) helps streamline management costs and unify your identity management platform with 24x7 health monitoring, configuration and metaverse change auditing, and backup and restore.
- Included with MissionControl, Business Insight provides detailed analysis and reporting on performance, trending, error rates and other statistics across the ILM server, management agents, and Metaverse.
- Tracks and audits metaverse identity changes.
- Displays attribute flow in a highly graphical interface that can be easily exported.
- Displays the entire ILM topology, providing insight and operational status on key components including MIIS servers and management agents.
- Supports version controlled backup and restore of ILM server configuration, management agent configuration and extension for Dynamic-Link Library (DLL).
- Displays all synchronization errors associated with a specific identity across multiple management agents. Enables scheduling of run profile execution, pre/post processing and run sequencing.



MissionControl maps out a graphical display of attribute flow, visually depicting connected systems and allowing you to trace attributes quickly and efficiently

## Key Benefits

- Ensures the health of ILM, reducing outages and maximizing the performance of key services and applications.
- Delivers early warning of ILM problems and pinpoints the exact location of the issue for fast, efficient resolution before they impact applications, security or business needs.
- Provides a dynamic view of the ILM environment, accelerating Mean Time To Repair.
- Cuts cost and drives efficiency by automating critical ILM tasks.
- Includes configuration and metaverse change auditing and reporting, tightening security requirements and driving regulatory compliance.
- Reduces network management costs, increases efficiency and reduces errors by eliminating manual processes. Trends and reports on ILM growth over time, enabling users to anticipate and prepare for future growth.
- Provides clear insight on the flow of identity data between data stores to resolve conflicts throughout the organization.

## Get a Unique View of Your ILM Environment for Faster Issue Resolution

MissionControl's intuitive interface provides a unique topographical view of your entire ILM environment, graphically displaying all configuration data and diagramming the flow of attributes through connected systems. With straightforward insight into your ILM infrastructure, you can find and resolve issues faster than you ever thought possible.

## Drive Security and Regulatory Compliance with Real-Time Auditing

MissionControl tracks ILM configuration changes in real-time, storing the information in a secure SQL database and providing meaningful change reports. This allows you to toughen security and address unauthorized changes before they impact system availability, as well as prove compliance with corporate and government standards such as SOX, PCI, Federal Information Security Management Act (FISMA) and ISO.

## Get a Unique View of Your ILM Environment for Faster Issue Resolution

MissionControl's powerful scheduling console lets you customize and automate critical run profile tasks, including script execution, pre/post processing and sequencing. With MissionControl, driving automation and best practices into your ILM environment has never been easier!

*MissionControl tracks ILM configuration changes in real-time so you can toughen security and address unauthorized changes before they impact system availability*

*With MissionControl you get a topographical view of the ILM configuration, including all connected data sources.*

## About Quest Software, Inc.

Quest Software, Inc., a leading enterprise systems management vendor, delivers innovative products that help organizations get more performance and productivity from their applications, databases, Windows infrastructure and virtual environments. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 90,000 customers worldwide meet higher expectations for enterprise IT. Quest provides customers with client management as well as server and desktop virtualization solutions through its subsidiaries, ScriptLogic and Vizioncore. Quest Software can be found in offices around the globe and at [www.quest.com](http://www.quest.com).

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